

Frequently Asked Questions

Is the TRB the right organisation to deal with my complaint?

The following questions can be used as a guide to help you determine whether or not your complaint is one that the Board has the authority to deal with under the *Teachers Registration Act 2000*.

1. Does the complaint relate to an administrative matter e.g. issues about school uniforms; school reports; or the application of a policy including curriculum?

If yes, you should direct your issues to the school or employing authority. This is outside the legislative authority of the Board.

2. Does your complaint concern employee performance e.g. allegations about a teacher's management and/or performance as an employee?

If yes, you should direct your issues to the school or employing authority. This is outside the legislative authority of the Board.

3. Does your complaint involve criminal activity?

If yes, and you have not already done so, you should also refer your concerns to Tasmania Police. (Note: Pursuant to section 17L of the *Teachers Registration Act 2000* there are arrangements between the Board and Tasmania Police for the sharing of information.)

4. Does your complaint involve official misconduct e.g. conduct that could, if proved, be a criminal offence or reasonable grounds for terminating the person's employment?

If yes, you should refer your complaint to the employing authority. The Board may also want to consider this matter.

5. Does your complaint raise concerns about the teachers conduct i.e has the teacher behaved in a way that may not satisfy the standard of behaviour generally expected of a teacher?

If, yes, this is a complaint that the Board has the legislative authority to address.

6. Does your complaint involve the teacher's capacity to teach due to illness or disability?

If yes, this is a complaint that the Board has the legislative authority to address.