

# Frequently Asked Questions

## Is the TRB the right organisation to deal with my complaint?

The following questions can be used as a guide to help you determine whether or not your complaint is one that the Board has the authority to deal with under the Teachers Registration Act 2000.

**1. Does the complaint relate to an administrative matter e.g. issues about school uniforms; school reports; or the application of a policy including curriculum?**

If yes, you should direct your issues to the school or employing authority. This is outside the legislative authority of the Board.

**2. Does your complaint concern employee performance e.g. allegations about a teacher's management and/or performance as an employee?**

If yes, you should direct your issues to the school or employing authority. This is outside the legislative authority of the Board.

**3. Does your complaint involve criminal activity?**

If yes, and you have not already done so, you should also refer your concerns to Tasmania Police. (Note: Pursuant to section 17L of the *Teachers Registration Act 2000* there are arrangements between the Board and Tasmania Police for the sharing of information.)

**4. Does your complaint involve official misconduct e.g. conduct that could, if proved, be a criminal offence or reasonable grounds for terminating the person's employment?**

If yes, you should refer your complaint to the employing authority. The Board may also want to consider this matter.

**5. Does your complaint raise concerns about the teachers conduct i.e has the teacher behaved in a way that may not satisfy the standard of behaviour generally expected of a teacher?**

If, yes, this is a complaint that the Board has the legislative authority to address.

**6. Does your complaint involve the teacher's capacity to teach due to illness or disability?**

If yes, this is a complaint that the Board has the legislative authority to address.